



Welcome

Protecting Rwanda Financial Systems against criminal abuses

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WEB REPORT SUBMISSION STR & SAR GUIDE



New Reports ▾

Submitted Reports ▾

Message Board (2)



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Acronyms

1. **RE:** Reporting Entity
2. **STR:** Suspicious Transaction Report
3. **SAR:** Suspicious Activity Report
4. **MLO:** Money Laundering Compliance officer
5. **Reporting Entity:** Refers to an accountable institution, reporting institution or any other person or institution, that is submitting a report to the FIC

1. Accessing goAML

- Go to the Seychelles FIC Website at <https://fic.gov.rw/> and click on **services** tab then click goAML Test Environment
- Access goAML by clicking the link provided or by direct access through https://goaml.fic.gov.rw/goAMLWeb_Test/Home
- Login with your username and password



Please sign in with your username and password. If you do not have a username and password you have to register before logging in.

LOGIN >

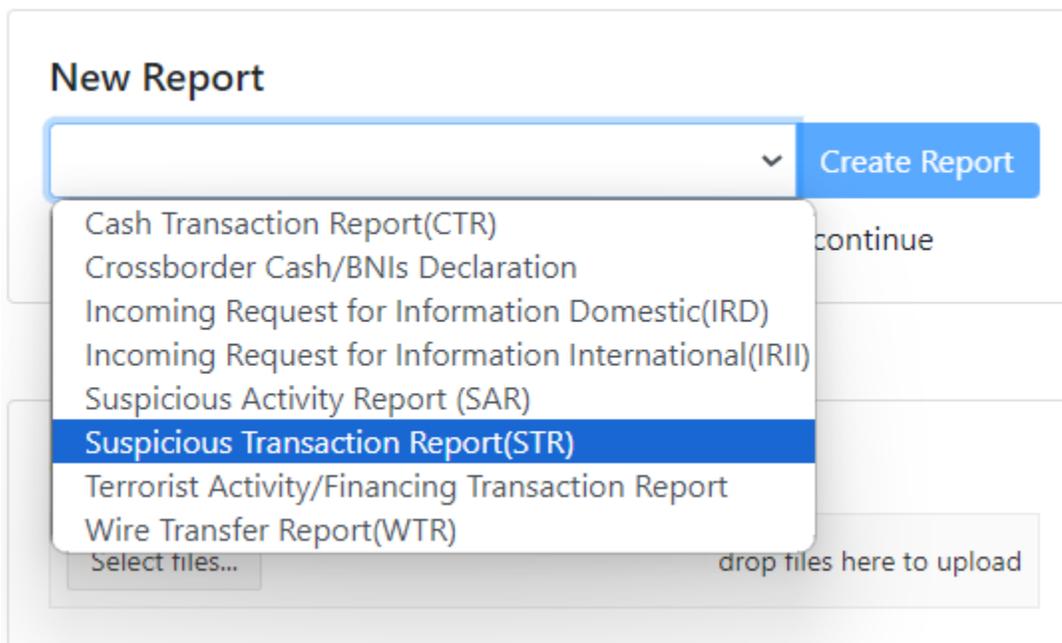
Register

Forgot Password

Close

2. Capturing a Suspicious Transaction Reports

2.1 Select a new report > STR



2.2 Reporting template – overview

The screenshot displays the 'Suspicious Transaction Report(STR)' form in the AML system. The form is titled '198-0-0' and is associated with the 'Financial Intelligence Centre'. The reporting entity is 'Remera'. The form includes the following fields and content:

- Local Currency Code:** RWF
- Reporting Entity:** Financial Intelligence Centre
- Entity ID:** 1
- Report ID:** 198-0-0
- Reporting Entity Branch:** Remera
- Reporting Entity Reference:** BK01/RM/2024
- Report Date:** 08/07/2024
- FIC Reference:** (empty)
- Previously Rejected Report Ref Number:** (empty)
- Suspicion/reason for submitting the report to the FIC:** The client deposited money that doesn't suit his profile
- The action(s) taken by the reporting entity post-identifying the reason for suspicion/submission:** Client account temporarily frozen
- Address of Reporting Entity:** (empty)

Label	Explanation
Reporting Entity Branch	The RE branch(if any) at which a transaction took place
Reporting Entity Reference	The report reference assigned by the reporting entity.
Report Date	The date of submission of the report
Previously Rejected Reference Number	If a report was rejected by the FIU, this field will hold the reference number of that previously rejected report.
Reason for suspicion / Justification of the report	Justification describing why the report was submitted. The description shall include a summary of the facts at the disposal of the reporting entity allowing the presumption of a potential criminal offence to be established
Action taken by reporting entity	description of actions that were taken regarding the financial means mentioned in the report. The field should only be filled in if the reporting entity wishes to emphasize the status of the funds mentioned in the report.

2.3. Attachment

If there is any attachment reporting officer may think is important for report supporting can be attached

2. 4. Indicators

Indicators are used to specify the nature or type of suspicious or unusual transaction, series of transactions and/or reportable event the institution is reporting to the FIC. The institution is required to review the list of pre-determined indicators on the scroll down list, and select the most appropriate explanation(s). More than one “**Report Indicator**” may be provided. To select the appropriate indicator:

2.5 List of indicators

<input type="checkbox"/>	S01	cash deposits in different bank branches within a short time frame
<input type="checkbox"/>	S02	suspect appearance notes (old, covered in powder)
<input type="checkbox"/>	S03	lack of economic explanation
<input type="checkbox"/>	S04	transfers to accounts on which there are no other transactions
<input type="checkbox"/>	S05	transfers followed by cash withdrawals
<input type="checkbox"/>	S06	more concern about speed than costs
<input type="checkbox"/>	S07	unusual character compared to transactions usually performed by subject
<input type="checkbox"/>	S08	activity was inconsistent with the customer's profile
<input type="checkbox"/>	S09	associations with multiple accounts under multiple names
<input type="checkbox"/>	S10	bank drafts cashed in for foreign currency
<input type="checkbox"/>	S11	cash deposited domestically with the funds subsequently withdrawn from ATMs offshore
<input type="checkbox"/>	S12	cheques issued to a family member of the person
<input type="checkbox"/>	S13	cash used to purchase large amounts of gold
<input type="checkbox"/>	S14	deposit of gambling proceeds into a foreign bank account

2.6. Transactions

“Transaction” means a transaction concluded between a client and an accountable institution in accordance with the type of business carried on by that institution. In the event of a series of transactions, each transaction needs to be listed separately on the STR form, and the specific location of each transaction must be noted.



Icon	Description
	Upload XML transaction: Reporting entities can upload transactions directly using this button. More information will be provide in the 'user guide for XML uploads documentation'
	Bi-party Transaction: A transaction between two parties. The most commonly used transaction.
	Multi-party Transaction: A transaction between two or more parties. It is required to note the significance of each party from 1-10. See the screenshot below for multiparty transaction.

2.7 Bi-Party Transaction

Transaction



Value Date day/month/year	* Transaction Type Deposit ▼	Transaction Status Authorized ▼	* Transaction Number TRNWEB-2024-0054
Internal Reference Number <input type="text"/>	* Transmode Code Cash ▼	Transmode Comment <input type="text"/>	* Local Amount 5,000,000
* Date 08/07/2024	* Location Kisment		
* Description of suspicious Activity/Transaction The client came to the bank to deposit money to his relative but he failed to prove the source of that money			
Suspected offenses Fraud			

Label	Explanation
Transaction Mode *	This is the mode of the transaction. It defines how the transaction was conducted. See Enumeration list "Transaction Mode Code"
Transaction Type *	This is the Type of transaction. It defines what type of transaction was conducted. For example, whether it was a deposit or credit. See Enumeration list "Transaction Type" for list of dropdown.
Date *	The Date of the Transaction

--	--

Status of the Transaction	The status of the transaction. In cases where the transaction was frozen or declined, this should be added here.
Transaction Number *	Unique transaction number in the report. It can be generated automatically by pressing the icon near.
Local Amount *	The value of the transaction.
Internal Reference Number	Transaction registration number with the reporting entity.
Teller / Agent	The person who helped with the transaction at the reporting entity if any.
Authorized by who?	Who authorized the transaction at the reporting entity if any.
Late Deposit?	True or false box. If the transaction was a late deposit.
Posting Date	The date of the deposit if it was a late deposit
Transaction Location/Address	The location of the transaction. The IP address of the person should be written here if transaction was an Electronic Funds Transfer.

Purpose of transaction as stated by client *	The purpose of the transaction as stated by customer.
--	---

Adding multiple transactions:

Click the Bi-Party or Multi-party icon to keep adding more transactions if available.



2.8 Multi-party Transactions

Multi-party transaction has the same report template as bi-party transactions. The only difference is there is no “from & to” of the cash flow. Reporting entities have to specify the flow of money from the multiple parties and indicate a significance for each of the party, meaning that each party would have a rating out of 10 with respect to the amount transferred to them.

Account My Client

* Role:
 Is Suspected
 * Funds code:
* Country:

Significance:
 Funds comment:

Reason:

Party Comments:

Label	Explanation
Role *	The role of the party in the transaction. If it was a payee or payer or an authorized signatory. Choose from the dropdown menu. See Enumerations 'Party Role'
Is suspected	Whether the party member is suspected.
Funds Type *	Choose from the dropdown. See Enumerations "Funds Type code ".
Country *	Country in which the party is held or is in jurisdiction
Significance	A digit from 1-10 indicating the significance of the party within the transaction. The significance is determined by the amount of money the party has sent or received.
Funds Comment	If Funds Type is unknown, place information here.
Reason	The reason why this party is suspected
Party Comments	Any additional comments relating to the particular party.

2.9 From Type / To Type

➔ Money From	 Account	Account (My Client)	 Person	Person (My Client)	 Entity	Entity (My Client)
	 Account	Account (My Client)	 Person	Person (My Client)	 Entity	Entity (My Client)
	 Account	Account (My Client)	 Person	Person (My Client)	 Entity	Entity (My Client)

RE should use “My Client” nodes to capture information if the subjects are their clients. If they are not their clients RE should use “Not My Client” nodes. Please see

2.10 PERSON / ACCOUNT / ENTITY

2.10.1 Person node

➔ From My Client - Person  

Is Suspected

+ Foreign Currency

+ Conductor

+ Additional Info

<input type="text"/>	* Funds Code is required! <input type="text"/>	Funds Comment <input type="text"/>	* Country RWANDA
Title <input type="text"/>	* Last Name is required! <input type="text"/>	Middle Name <input type="text"/>	* First Name is required! <input type="text"/>
Alias <input type="text"/>	Gender <input type="text"/>	* Birth Date is required! day/month/year 	Birth Place <input type="text"/>
Country Of Birth <input type="text"/>	* National ID/SSN is required! <input type="text"/>	* Passport Number is required! <input type="text"/>	Passport Country <input type="text"/>
* Nationality 1 is required! <input type="text"/>	Nationality 2 <input type="text"/>	Residence <input type="text"/>	Residence Since day/month/year 
Tax Number <input type="text"/>	Occupation <input type="text"/>	Source of Wealth <input type="text"/>	

+ Addresses*

Full Physical Address #1



* Type is required!

* Full Physical Address is ...

* Sector is required!

City/District

State/Province

* Country

Building, Floor

Postal Address

Telephone:

Email

Fax

Label	Account <u><i>My</i></u> <u><i>client</i></u>	Account <u><i>Not</i></u> <u><i>my client</i></u>	Description
Funds Type	Yes	Yes	What is the nature of funds before the transaction? Was is physical or electronic?
Funds comment	No	No	If selected 'others' as funds type, indicate the funds type here
Funds origin Country	Yes	Yes	What is the origin country of the funds?
Title	No	No	Mr, Mrs
First Name *	Yes	Yes	First name of person
Last Name*	Yes	Yes	Last name of person
Middle Name	No	No	Middle name of person.

NIN / SSN / ID *	Yes	No	Mandatory field if the person has ID issued in Seychelles. If person is a client of the entity, then person (My Client) is to be used. If the person is a foreigner, then use SSN. If the entity has information of passport, they should input aswell.
Nationality 1 *	Yes	No	Nationality of the person.
Nationality 2	No	No	If the person has more than one nationality.
Gender	No	No	Choose from the dropdown
Birth Date *	Yes	No	Birthdate of the person.
Country of Birth	No	No	Country of birth of the person.
Passport Number	No	No	Passport Number of the person.
Passport Country	No	No	Passport issuing country of the person.
Tax Number	No	NO	The tax number of the person.
Full name foreign	No	NO	If the person has foreigner name in foreign characters.
Alias	No	No	Person alias.

Occupation	No	No	Person occupation
Source of wealth	No	No	Person source of wealth.
Person comments	No	No	Any extra information.

****Additional objects for Person node.**

Important Note: It's advisable for RE to fill in some of the additional objects seen in the screenshot below although your institution may not have this information. E.g.:

- ⊙ **If a person is a politically exposed person, then proceed to "Public exposure node" as seen below in the transaction to state this information**

- + Phones
- + Previous Names
- + Emails
- + Social Media
- + Employment History
- + Identifications
- + Public Exposures
- + Sanctions
- + Related Persons

2.10.2 Account Node

It is mandatory to add who the account holder is and or other signatories. Signatories have the same structure as a 'Person' node

➔ From My Client - Account
🔗 🔄 🗑️

Is Suspected

* Funds Type (Nature of funds before tr...

Funds Comment

* Funds origin country is required!

+ Foreign Currency

+ Conductor (Person acting on behalf of)

+ Additional Information (NOT COMPULSORY) Virtual asset only

* Account Number is required!

* Account Type is required!

* Swift is required!

Institution Code

Account Status

Status Date

* Institution Name is required!

Institution Country

* Currency Code is required!

Account Name

Account Open Date

Account close date

Account Balance

Date of Balance

Account Comments

▼ Account Related Person #1
🔄

Is Primary

* Account Relation Role is required!

Comments

+ Relation Date

Title

* First Name is required!

* Last Name is required!

Middle Name

* NIN / SSN / ID is required!

Gender

* Nationality 1 is required!

Nationality 2

* Birth Date is required!

Passport Country

Passport Number

Full Name Foreign

Residence Since

Country Of Birth

Alias

Occupation

Tax Number

Source of Wealth

Deceased?

Date of Death

Person Comments

- ⦿ To add more signatories, click the + next to related persons text.

Label	Account <u><i>My client</i></u>	Account <u><i>Not my client</i></u>	Description
Account Type *	Yes	Yes	Select a value from a drop-down list. The account type must be specified for report types using accounts. "Account (My Client)" and SAR report party "Account". Enumeration "Account Type"
Account Number *	Yes	Yes	Account Number
Swift *	Yes	Yes	SWIFT code identifying the institution where the account is opened. If a SWIFT code has not been assigned, it is mandatory to provide.

Institution Code (if no SWIFT)	Partially	Partially	If a SWIFT code has not been assigned, it is mandatory to provide institution's TIN Number.
Account Status	No	No	Select a value from a drop-down. Enumeration "Account Status"
Status Date	No	No	The date which the status was verified and recorded on this form if available.
Institution Country	No	No	The country of operation of where the account sits.

Institution Name *	Yes	No	The name of the bank or other institution where the account is opened.
Currency Code *	Yes	No	The currency code the account uses. See Enumeration "Country".
Account Name	No	No	The name of the account if any.
Account Open Date	No	No	The date which the account was opened.
Account close date	No	No	The date which the account was closed.
Account Balance	No	No	The account balance at the end of the day in the base currency
Date of Balance	No	No	The date the reported account balance was calculated. A calendar picker is available.
Account Comments	No	No	Other account information.

****Additional objects for Account node**

Important Note: It's advisable for RE to fill in some of the additional objects seen in the screenshot below although your institution may not have this information. E.g.: A Bank submits an STR with an involved 'Account' in it.

- ⊙ **If the account number is for the bank itself, then the bank must know who is the signatory on that account. In other words, who the account holder is. Same applies for an entity.**

In instances where an account has multiple signatories, all of the signatory details need to be captured.

2.11 Entity Node

From My Client - Entity  

Is Suspected * Funds Type (Nature of funds before tr... Funds Comment * Funds origin country is required!

+ Foreign Currency

+ Conductor (Person acting on behalf of)

+ Additional Information (NOT COMPULSORY) Virtual asset only

* Entity Status is required! Entity Status Date  * Name is required! Commercial Name

* Incorporation Legal Form is required! * Incorporation Number is required! Incorporation Date  * Incorporation Country is required!

TIN / Tax Number Reg. Number

Entity Comments

Business Closed? Date Closed 

Label	Account <i><u>My</u></i> <i><u>client</u></i>	Account <i><u>Not</u></i> <i><u>my client</u></i>	Description
Entity Status*	Yes	No	Choose from the dropdown. See Enumerations "Entity Status".

Status date	No	No	The date at which the status was recorded.
Name*	Yes	Yes	The name of the entity.
Commercial Name	No	No	The commercial Name of the entity if applicable.
Incorporation Legal Form*	Yes	No	Choose from the Dropdown. See Enumerations “Entity Legal form”.
Incorporation Number	Yes	No	The incorporation number of the entity when the entity registered at the Registrar’s office.
Incorporation Date	No	No	The date at which the entity was Incorporated
Incorporation Country	No	No	The country in which the entity was Incorporated
TIN / TAX Number	No	No	The tax number of the entity.
Entity Comments	No	No	Any additional information about the entity.
Business close?	No	No	If the entity’s business was closed
Data Closed	No	No	The date at which the entity ceased business operations.

Table 5:Entity field names and description

***Additional objects for entity node

Important Note: It's advisable for RE to fill in some of the additional objects seen in the screenshot below although your institution may not have this information.

E.g.: MLO files a report on an entity committing fraud transactions. The MLO through KYC and CDD protocols must have additional information on their client entity.

⊙ The RE must report the entity (My Client) node. Additionally, the RE should file who the direct owner is for this entity and if there are other beneficial owners as well.

In instances where an entity has multiple directors / shareholders, all of the details need to be captured.

- + RE Relationship
- + Addresses
- + Phones
- + Previous Names
- + Emails
- + Social Media
- + Employment History
- + Identifications
- + Public Exposures
- + Sanctions
- + Related Persons
- + Additional Information (Used for AIE & PIE reports)

2.12 Goods & serviced related to transaction

If there are any goods and services relating to the transaction, then it should be specified. For example, if a car or property was part of a suspicious transaction.

Goods and Services related to the activity

Goods and Services related to the activity ✖

<p>* Item Type is required!</p> <div style="border: 1px solid #ccc; background-color: #f8d7da; padding: 2px;"> Item Type </div>	<p>Item Make</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Description</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Previously Registered To</p> <div style="border: 1px solid #ccc; height: 20px;"></div>
<p>Presently Registered To</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>* Estimated Value is required!</p> <div style="border: 1px solid #ccc; background-color: #f8d7da; padding: 2px;"> Estimated Value </div>	<p>Status Code</p> <div style="border: 1px solid #ccc; padding: 2px;"> Status Code </div>	<p>Disposed Value</p> <div style="border: 1px solid #ccc; height: 20px;"></div>
<p>currency Code</p> <div style="border: 1px solid #ccc; padding: 2px;"> currency Code </div>	<p>Quantity / Size</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Size Unit Of Measure</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Registration Date</p> <div style="border: 1px solid #ccc; padding: 2px;"> dd/MM/yyyy 📅 </div>
<p>Registration Number</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>* Identification Number is required!</p> <div style="border: 1px solid #ccc; background-color: #f8d7da; padding: 2px;"> Identification Number </div>	<p>Place any additional comments referri...</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Status Comments</p> <div style="border: 1px solid #ccc; height: 20px;"></div>

+ Address

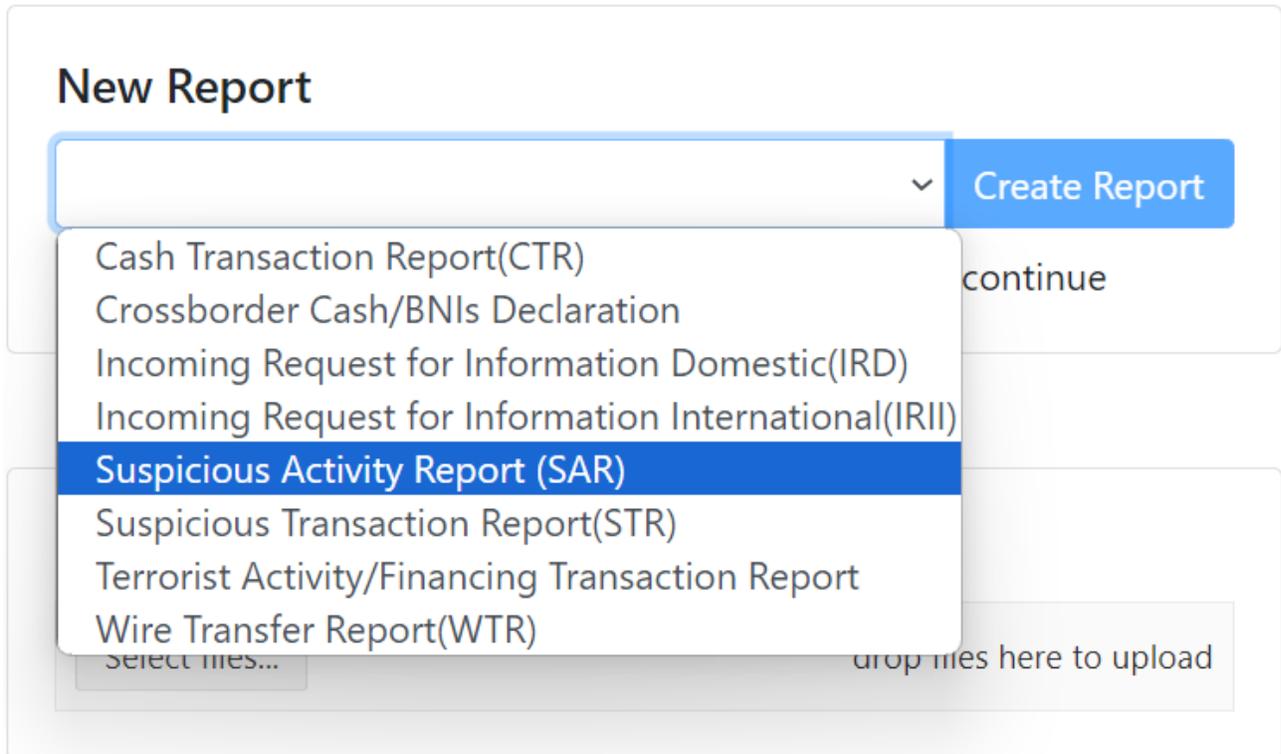
Mandatory fields are marked with red text	The type of goods or services. Select a value from a drop-down list. Enumeration “Transaction Item Type”
Item Make	Information about the service provider or the product manufacturer.
Description	Description of the goods or services.
Previously Registered to	information on the previous owner of the goods.
Presently registered to	Information on the present owner of the goods.
Estimated Value*	The value of the goods or services in SCR.
Status code	The status of the goods or services. Select a value from the drop-down list. Enumeration “Property Status”.

Disposed Value	The value (in transaction currency) at which the goods were sold or disposed of.
Currency Code	The currency shall be provided if the goods or services were sold in foreign currency. Select a value from a drop-down list.
Size	The quantity or size of the goods or services in a particular unit of measure (UOM). The UOM is specified in the next field.
Size Unit of Measure	Unit of measure for the provided goods or services size.
Registration Date	The official registration date for the goods or services. A calendar picker is available.
Registration Number	The registration number of the goods or services included in an official register.
Identification Number *	The identification number of the goods or services.
Comments	Comments on the goods or services.
Status Comments	Description of the status. Required field if "Status" is selected as "other"

3. Suspicious Activity Report (SAR)

An SAR is similar to an STR except it does not contain any transactional data. It is used to report suspicious activities rather than transactions.

3.1 Capturing a suspicious activity report (SAR).



- ⊙ Click on any of the below to file a report

Report Parties

 Account	Account (My Client)	 Person	Person (My Client)	 Entity	Entity (My Client)
---	---------------------	--	--------------------	--	--------------------

+ Goods and Services related to the activity

4. Saving and or submitting reports

The screenshot shows a report configuration interface with a tree view on the left. The sections are: Report Headers, Attachments, Indicators (with a count of 2), Transactions (with a count of 1 and a value of 1,200,000 RWF), TRNWEB-2024-0053 (with a value of 1,200,000 RWF), 50045634678, and Yvonne UWINEZA. A green vertical bar is on the left side of the tree view.

If everything here is green; you can submit otherwise there is a required placeholder not filled

The screenshot shows a report action bar with four buttons: Undo Delete, Preview, Save Report, and Submit Report. The Submit Report button is highlighted in blue.

Submit Report – STR/SAR reports can be submitted using the Submit Report Button.

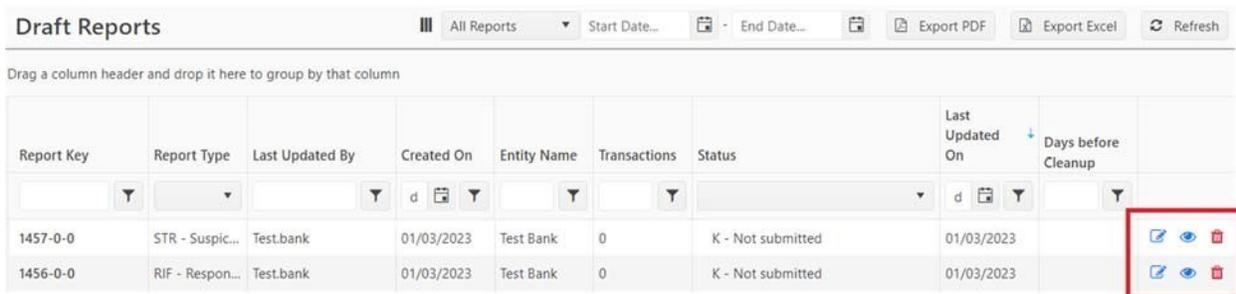
Save Report – Save the STR reports for editing later. The FIU advises that users should save the report whilst completing the various sections and before submission to ensure the draft report is available in the event of a time-out error.

5. Reviewing saved and submitted reports

5.1 Review a saved report



Once you click “Drafted reports” the below panel will open up.



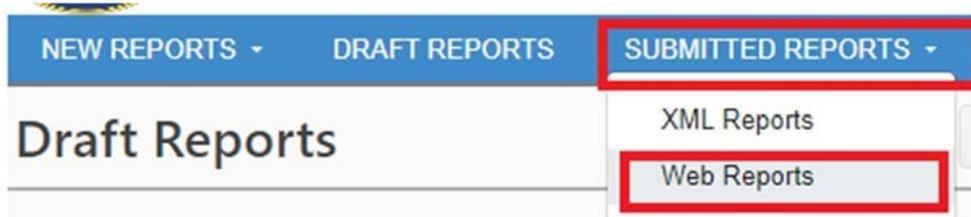
Report Key	Report Type	Last Updated By	Created On	Entity Name	Transactions	Status	Last Updated On	Days before Cleanup
1457-0-0	STR - Suspicious	Test.bank	01/03/2023	Test Bank	0	K - Not submitted	01/03/2023	
1456-0-0	RIF - Respon...	Test.bank	01/03/2023	Test Bank	0	K - Not submitted	01/03/2023	

Figure 22: Screenshot to show where the edit, delete and view icons are in drafted reports

Use the icons selected in the red box in the screenshot above to edit, view or delete.

Icon	Description
	Edit Report: Click this button to edit a saved report.
	View Report. Click this button to view the contents of the report.
	Delete Click this button to delete the report.

5.2 Review a submitted report



Once you click 'submitted Reports > Web Reports' the panel below will open up.

Web Reports

All Reports Start Date... End Date... Export PDF Export Excel Refresh

Drag a column header and drop it here to group by that column

Report Key	Report Type	Last Updated By	Created On	Entity Name	Transactions	Entity Ref	No. Rejected	Status	Submitted On	
1413-0-0	SAR - Su...	Test.bank	24/02/20...	Test Bank	0	testCasin...	0	P - Processed	24/02/20...	 
1403-0-0	STR - Sus...	Test.bank	23/02/20...	Test Bank	1	TestMVD...	0	P - Processed	23/02/20...	 

Use the icons selected in the red box in the screenshot above to edit, view or delete.

Icon	Description
	<p>Download XML:</p> <p>Click this to download an already submitted report in XML format.</p> <p>This can be used to view the XML of the report.</p> <p>Use this to create other transaction of the same type in future by opening it in a text editor that supports XML. Then, delete the values within the respective tags and replace them with new ones. Then proceed to create a web report and use the upload button in the transaction tab. ' See user guide XML submission documentation' for more info.</p>
	<p>View Report.</p> <p>Click this button to view the contents of the report.</p>
	<p>Delete</p> <p>Click this button to delete the report.</p>

6. Review report status via the message board

If your report has been Accepted, Rejected or partially Accepted, reporting entities will see a formal confirmation document within their message board sent by the FIU. It is important to keep an eye on the message board and the report statuses at all times to know what your report is going through.

Web Report ReportID 1413-0-0.pdf', with a red arrow pointing to the link. To the right of the link, the text 'Your confirmation document' is written in red."/>

NEW REPORTS - DRAFT REPORTS SUBMITTED REPORTS - **MESSAGE BOARD (38)** MY GOAML - STATISTICS ADMIN - HELP

Message Board
8/2 MB

Test Bank

Inbox (38)
Drafts
Sent
Archive

Report Status

New Edit Folders Search Reply Print

Mark as Read Mark as Unread Delete Move To Folder

Select all messages on all pages

<input type="checkbox"/>	Type	Subject
<input type="checkbox"/>	Report Fully Accepted	Report (TestBank/2023/01) --> Report Fully Accepted
<input type="checkbox"/>	Manual	test11222
<input type="checkbox"/>	Manual	test
<input type="checkbox"/>	Manual	Test
<input type="checkbox"/>	Report Partially Accept...	Report (FIU-23) --> Report Partially Accepted
<input type="checkbox"/>	Report Partially Acce...	Report (FIU-23) --> Report Partially Accepted
<input type="checkbox"/>	Report Rejected	Report (FIU-23) --> Report Rejected
<input type="checkbox"/>	Report Fully Accepted	Report (FIU-23) --> Report Fully Accepted
<input type="checkbox"/>	Report Rejected	Report (FIU-23) --> Report Rejected

Page 1 of 3 (59 items)

Report (testCasino2023-4) --> Report Fully Accepted 24/02/2023 10:03:46

From: Financial Intelligence Unit (FIU)
To: Test Bank

Please refer to the attachment for details.
[Web Report ReportID 1413-0-0.pdf](#)

Your confirmation document